

RFP 4127.5, Recycling Services

Questions and Answers

Question 1 Mixed paper/cardboard tonnage clarification

Answer: 4700 tons stated in RFP includes all paper/cardboard that was recycled in MCPS in calendar 2018. Paper/cardboard recycled under the existing Recycling Services contract pertaining to this RFP was approximately 3845 tons in calendar year 2018.

Question 2 What if recycling loads are contaminated with waste?

Answer: As stated in Section 3.4, contractors must state the acceptable percentage of contamination in a recyclable material load that justifies a refusal of recycling service. This is to be stated as a visual percentage by volume. All bidders must state the rate that contaminated loads disposed of as refuse will be billed.

Question 3 Regarding the load cells, do we need to weigh each load/dump at each school?

Answer: The contents of each dumpster at every service location must be weighed each time it is dumped/serviced. As stated in Section 3.7, this information shall be reported to MCPS on a facility by facility basis each month prior to the 20th day of the following month, in an Excel spreadsheet that is provided by MCPS. The report must detail the weight of recyclables collected each time during the month.

Question 4 Who determines if there is failure to pick-up?

Answer: The school staff will contact MCPS Recycling Manager regarding incidents of failure to pick-up. MCPS Recycling Manager will notify contractor of the incident. It is the contractor's responsibility to prove if a location was serviced by means such as GPS verification, load weight, etc. If a dumpster is not accessible due to blockage, contractor should contact the Recycling Manager immediately while the truck is on the premises so that the school staff can be contacted.

Question 5 If there is a blockage of the dumpster, can the truck driver go into school to speak to school staff?

Answer: All communications must be through the MCPS Recycling Manager, in no circumstance should the driver of the contractor make contact directly with the school staff.

Question 6 What if there are emergencies that prevent the contractor from completing the scheduled route?

Answer: MCPS understands that occasionally emergencies may occur that may prevent the contractor from completing the daily scheduled route. The contractor must contact the MCPS Recycling Manager immediately when such instances arise so that the affected schools can be informed immediately. Any missed services on a particular day must be serviced the following day. See Section 14.0 and Articles 17 & 18 for additional details.